
About this document

This Northern Telecom Publication describes the queuing features and options that are available to Meridian 1 systems that operate in a private network environment. The queuing features are as follows:

- Off-Hook Queuing (OHQ)
- Call-Back Queuing (CBQ)
- Coordinated Call-Back Queuing (CCBQ)
- Call-Back Queuing to Conventional Mains (CBQCM)

Customer benefits from the queuing features include increased trunk group efficiency, facility cost-savings, and user convenience through the elimination of numerous redialing attempts.

A private network consists of one or more of the following types of Meridian 1's.

Meridian 1 Node

A Meridian 1 Node is a Meridian 1 that is equipped with either the Basic Alternate Route Selection (BARS) or Network Alternate Route Selection (NARS) software feature packages. BARS and NARS features are described in *Basic and Network Alternate Route Selection description* (553-2751-100).

Meridian 1 Main

A Meridian 1 Main is a Meridian 1 that is connected by means of tie trunks to a Meridian 1 Node and is equipped with the Network Signaling (NSIG) and Network Class of Service (NCOS) software packages. A Meridian 1 Main can be connected to only one Meridian 1 Node. A Meridian 1 Main may also be equipped with the Basic Alternate Route Selection (BARS) and Off-Hook Queuing (OHQ) features.

Conventional Main

A Conventional Main is a Meridian 1 that is connected by means of tie trunks to a Meridian 1 Node and is not equipped with any network-related features.

Note: The information presented in this document assumes that the reader is familiar with the terminology and concepts of the Alternate Route Selection capabilities as described in *Basic and Network Alternate Route Selection description* (553-2751-100).